

KYRA MURPHY

DIRECTOR



OVERVIEW

I have been working for Richardson Strata Management Services for over 20 years. During this time I have worked in every position in the business and I am now one of the Directors of the Company.

My role within the company is Operations Manager, helping our managers and assistants with day to day management and issues that may arise to ensure that they are dealt with efficiently.

I've developed robust policies & procedures and have put clear processes in place to create effective & straight forward management.

Researching & implementing new technology & programs is another passion of mine, which with the other Directors, we continually strive to find & do things better for our clients.

SCAWA/STRATA EXPERIENCE

Level 4 - Fellow Strata Community Strata Manager

Certificate 4 - Strata Community Management

Certificate 4 - Property Services

SCAWA A100 Trainer
Professional Development & Education member
Past Professional Standards committee member
Current Advice Line Advisor

Senior Strata Manager of the Year 2020



EXECUTIVE SUMMARY:

Effective Strata Management comes down to communicating well with your clients. I'm extremely passionate about educating our clients, staff & others in the industry, so that all parties clearly understand their roles &/or responsibilities when being involved in strata.

ATTRIBUTES / AREAS OF EXPERTISE

Establishing internal Policies & Procedures and ensuring quality control around service levels to our clients.

Educating our team, clients and peers on the Strata Titles Act.

High level of experience & knowledge of the Act & interpreting By-Laws